Somero® Annual Service Agreement



Extended Warranty &

Total Care Warranty Programs

We Are Passionate About Your Success!

Get the best performance and productivity from your Somero® Equipment!

Perform all of the "non-routine" maintenance on the machine. Repair small items immediately to avoid major breakdowns later. Insure your operators are fully trained.

Take inventory and suggest restock of any depleted emergency spare parts.

The Somero® Annual Service Agreement will Help You Meet All of the Objectives.

The service agreement provides for:

Two days of on-site service or maintenance work annually with reduced rates for traveling to the customer. Also, a reduced labor rate for additional work performed. An inspection of all your Somero® machines when customer service rep is on-site with a follow up report to alert you to any required repairs or maintenance to your fleet. Unlimited free training at our Florida facility so operators can come for as much training as needed. A 15% discount on part purchases along with UPS standard or truck freight shipping making it easier for you to keep your emergency spare parts kit complete.

The Annual Service Agreement is intended to provide a reduced overall cost when customers take advantage of all services. You benefit by lowering your cost of ownership. You also benefit with better performance and productivity from highly trained operators and machines that are in top running condition.

When Should You Consider the Annual Service Agreement?

Your operator is new and needs training
Your machine has been idle
You have a big or high tolerance job coming up
It has been a long time since your last job
Your crew is placing frequent service calls to Somero®
Your Somero® Total Care Program on your Laser Screed® machine has expired

Small Line Extended Warranty (2-3 years from purchase)

Standard 1 year manufacturer's warranty
Extended warranty - extends original manufacturer's warranty additional 1 or 2 years
Phone Support, on call 24 hours, 365 days a year
Defective part replacement
(Excludes routine maintenance, physical damage, hauling or rentals, labor and wear items such as tires, batteries, filters, lubricants, augers, etc.)

The one year warranty has expired You need a large quantity of parts You have multiple machines You purchased a used machine at auction or on the gray market Your machine hasn't been looked at by a Somero® Customer Service Rep in over a year

Total Care Program for the S-22E (3 years from purchase)

Adds 2 years to the machine warranty 2 on-site machine/spares inspections per year with follow up report to the customer 1 day operator refresh training per year